



IMPACT RESPONSIBILITIES, SANCTIONS, AND RIGHTS VOLUNTARY CLIENTS

State Form 49049 (R6 / 11-15) / IMP 0032

The goal of the IMPACT Program is economic self-sufficiency through full-time employment with benefits that will reduce or eliminate your need for government assistance. The following responsibilities must be met by all IMPACT volunteers in order for IMPACT to assist you in achieving this goal.

It is YOUR responsibility to:

1. Keep scheduled appointments with your IMPACT Case Manager.
2. Keep scheduled appointments with other community resources, agencies, or potential employers to which you are referred by your IMPACT Case Manager.
3. Participate fully in all employment and training activities outlined in your Self-Sufficiency Plan (SSP) and accept and maintain employment.
4. Accept suitable child care, transportation and other allowable supportive services that will enable you to fully participate in IMPACT employment and training activities.

We encourage you to fully cooperate with the requirements of the IMPACT Program by attending all scheduled appointments and completing all assignments. If you anticipate problems which may prevent you from meeting the above responsibilities, you should discuss them with your IMPACT Case Manager. The IMPACT Case Manager will help you eliminate or diminish barriers that may be preventing you from meeting your IMPACT responsibilities.

For TANF recipients

Failure to comply with the above responsibilities *without good cause* may result in the loss of Medicaid benefits for the non-complying member and the entire Assistance Group (AG) will lose IMPACT supportive services (including child care) and Temporary Assistance for Needy Families (TANF) benefits effective November 1, 2011, as indicated below:

First occurrence:

Loss of TANF cash assistance and eligibility for supportive services for the entire AG for a minimum of one (1) month, or until the sanctioned individual demonstrates compliance, whichever is later.

Second occurrence:

Loss of TANF cash assistance and eligibility for supportive services for the entire AG for a minimum of three (3) months, or until the sanctioned individual demonstrates compliance, whichever is later.

Third occurrence:

Lifetime disqualification from the TANF Program for the entire AG, and any subsequent AG in which the sanctioned individual(s) is either the case head or a member.

You have the right to:

1. Fair and equal treatment in the assignment of employment and training activities;
2. File a written complaint if you think you have been discriminated against;
3. Request a hearing if you are no longer allowed to participate in IMPACT and you do not agree with our determination that you failed *without good cause* to fulfill a responsibility.

For SNAP recipients

Failure to comply with your employment and training requirements will result in the loss of IMPACT supportive services (including child care) and in your removal from the IMPACT Program without loss of benefits, or the threat of a penalty.

You have the right to:

1. Fair and equal treatment in the assignment of employment and training activities;
2. File a written complaint if you think you have been discriminated against;
3. Withdraw from the IMPACT Program at any time without loss of benefits, or the threat of a penalty, and
4. Request a re-referral to IMPACT at any time following your withdrawal or removal from the Program.

I understand the above responsibilities, TANF sanctions, and rights.

Signature of client

Date (month, day, year)